

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Application No.: 09/823,531 Filed: March 31, 2001  
Examiner: Li B. Zhen Group Art Unit: 2194  
Docket No.: SBL0004US Confirmation No.: 7476

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Austin, Texas  
October 9, 2008

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**INFORMATION DISCLOSURE STATEMENT  
UNDER 37 CFR § 1.97(b)**

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 37 C.F.R. §1.98(a)(2), which was amended on September 21, 2004 to eliminate the requirement for submitting a copy of each U.S. patent or U.S. patent application publication listed in an IDS, no copies of U.S. patents or U.S. patent applications are provided. Copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

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3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

Respectfully submitted,



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